



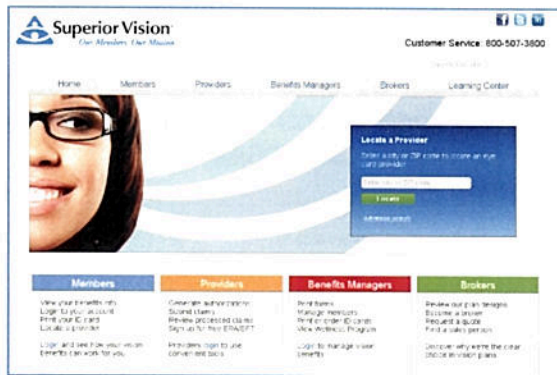
The Difference in Managed Vision Care

Getting Started Guide: Member Portal

The member portal gives you quick access to your vision benefits information. Member account information is shared by all covered family dependents; family members may log in as the primary member.

Logging In

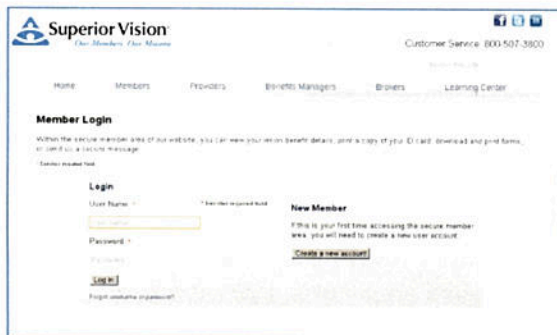
You can access the member portal by visiting our website at SuperiorVision.com.



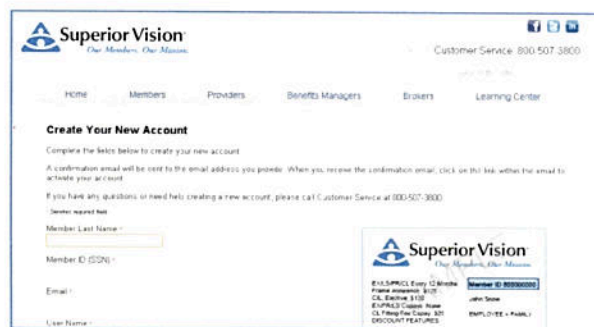
From the home page of our website, select the "Member" link.



From the member home page, click the "Login" button.



If you have already set up your account, enter your user name and password, if not, click the button "Create a new account."



The Create Your New Account page allows you to set up your own user name and password for the secure member portal. You will have immediate access.

Key Functions

Within the secure area, you will have access to key functions for using your benefits:

- Locate a provider
- View your benefits coverage
- Request and print ID cards
- Manage your profile
- Download forms
- Vision wellness program

Customer Service

800.507.3800

Monday—Friday
Saturday

5:00 am to 6:00 pm PST
8:00 am to 1:30 pm PST



Superior Vision®
Our Members. Our Mission.



SuperiorVision.com



The Difference in Managed Vision Care

Finding In-Network Providers

Unparalleled Provider Network

Superior Vision has one of the nations largest provider networks, consisting of ophthalmologists and optometrists. We also have most national and regional optical chain locations. Finding the right eye care provider for you within our network is easy.

1. Login to www.superiorvision.com. Enter your zip code in the Locate a Provider box.

You may also click the Advanced Search link to find a provider by entering the zip code and either the provider's name or practice name. From the Advance Search, you can also select the mile radius in which you would like the search to take place. Click "Search."

The screenshot shows the Superior Vision website interface. At the top, there's a navigation bar with links: Home, Members, Providers, Benefits Managers, Brokers, and Learning Center. Below this is a large banner featuring a woman's face. On the right side of the banner, there's a 'Locate a Provider' box. Inside this box, there's a text input field labeled 'Enter a city or ZIP code to locate an eye care provider:' and a green 'Locate' button. A red arrow points to the 'Locate' button. Below the banner, there are four columns of links: Members, Providers, Benefits Managers, and Brokers, each with a list of actions users can take.

2. Review the list of eye care providers, and choose a provider. Make sure to review the services offered and the provider's acceptance of discounts.
3. You may also call Customer Service at 800-507-3800 for assistance in locating a provider.

Sam N Johnson OD
Eye Exam Business
1234 First Ave. Ste 100, Anywhere, CA 12345
(916)853-9981

[View Address Map](#)

less than 1 mile

Services Offered:

Glasses | Contacts | Contact Lens Fitting | Exam | Accepts Discounts

Not all providers at each office or optical store location are network providers, so make sure to verify provider participation before you schedule your appointment. We look forward to providing you with Superior service.



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